



JOSIP JURAJ STROSSMAYER UNIVERSITY OF OSIJEK

FACULTY OF HUMANITIES AND SOCIAL SCIENCES

CLASS: 602-04/20-01/6
REG. NO.: 2158-83-06-20-1
Osijek, 14 January 2020

QUALITY ASSURANCE POLICY

The Faculty of Humanities and Social Sciences (FFOS), member of Josip Juraj Strossmayer University of Osijek (UNIOS), is the leading regional centre in the field of humanities and social sciences, which systematically develops and improves the reputation of humanities and social sciences. Faculty considers quality assurance as a continuous process that is at the core of each business policy of all of its activities.

Faculty's dedication to the development and promotion of quality is evident from:

- FFOS mission, vision and Strategic Plan, and their implementation policies;
- The quality assurance and development system based on *The Standards and Guidelines for Quality Assurance in the European Higher Education Area*, *UNIOS Quality Assurance Policy*, and other relevant strategic documents and legislation;
- Internal and external periodic audits of the quality assurance system in line with the guidelines of the Agency for Science and Higher Education, and institutional reaccreditation procedures;
- Close cooperation with internal and external stakeholders of the quality assurance system;
- Continuous improvement of Faculty's activities at all levels.

The aim of quality assurance is to further develop mechanisms for promoting and maintaining the highest level of quality in the teaching, scientific and professional work of FFOS, in order to justify the *Certificate of an Effective, Developed and Operational Quality Assurance System* awarded to the Faculty in 2016 by the Accreditation Council of the Agency for Science and Higher Education of the Republic of Croatia and the *Charter for Special Contribution in Education and Promotion of Quality*, awarded in 2018 by the Croatian Society for Quality.

This policy is monitored and adapted regularly, and it serves as a framework for determining the strategy and quality goals of the Faculty. All employees, students, stakeholders and the interested public are informed of it.



DEAN

Loretana Farkas
Dr Loretana Farkas, Full Professor



azvo

ESG Certificate for
Quality Assurance in
Higher Education