



THE JOSIP JURAJ STROSSMAYER UNIVERSITY OF OSIJEK

FACULTY OF HUMANITIES AND SOCIAL SCIENCES

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QUALITY ASSURANCE POLICY

The Faculty of Humanities and Social Sciences of the J. J. Strossmayer University of Osijek is a recognized and leading regional centre in the field of humanities and social sciences, systematically and continuously working on the quality assurance and quality improvement within these disciplines. The Faculty considers this process its permanent task and obligation, which is reflected in all segments of its activities.

The development and promotion of the Faculty's quality assurance system are reflected in the following objectives:

- Implementation of the Faculty's mission, vision, and its Strategic Plan, as well as the policies for their achievement;
- Development of a quality assurance and quality improvement system based on the Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG), the Act on Quality Assurance in Higher Education and Science, and the J. J. Strossmayer University's Quality Assurance Policy and the Faculty of Humanities and Social Sciences Strategic Plan;
- Implementation of external evaluation of quality through initial accreditation, re-accreditation, extraordinary evaluation, and thematic evaluation of the Faculty, as well as the initial accreditation of study programmes;
- Execution of internal quality assurance and improvement procedures through annual thematic internal audits;
- Encouraging cooperation with internal and external stakeholders within the quality assurance and improvement system;
- Continuous improvement of all segments of the internal quality assurance and improvement system.

The objective of quality assurance at the Faculty of Humanities and Social Sciences is the continuous assurance and improvement of the quality of the Faculty's operations, the teaching, scientific, and professional work of the academic staff, the professional work of administrative and support services, and the monitoring of the quality of study programmes and student experience in accordance with European and international quality assurance standards in the field of higher education and science.

This Quality Assurance Policy serves as the foundation for defining the Faculty's quality assurance strategy and objectives. All employees, students, stakeholders, and the general public are informed about it. The achievement of these objectives is analysed continuously in accordance with established procedures and these analyses are publicly available to all stakeholders of the quality assurance system.


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Dr. Ivan Trojan, Full Professor